

New Directions Pharmacy Frequently Asked Questions

How do I register?

All candidates register via our website – www.ndpharmacy.co.uk Our registration forms for both Pharmacists and Pharmacy support staff are quick and easy to complete. Once you have submitted your form, our team will confirm receipt of this and pass the application to our Central Compliance team to contact your referees and audit your file. Once your file is activated, we will contact you to discuss your specific needs for locum work in your region.

How do I get paid for the work I do as a Locum for New Directions?

All of our candidates are self-employed and are responsible for the payment of their own Tax and National Insurance payments.

Can I claim for my expenses costs (train tickets, mileage)?

All companies reimburse differing amounts towards mileage or public transport costs. This information will always be provided to you, prior to you accepting a booking with us.

How will you inform me of work available in my area?

We keep in regular contact with all of our candidates. We will call, e-mail or text you to advise of work becoming available in your area. We also use our website and social media sites to advertise work available in your area.

What should I wear to work?

As a professional and representative of New Directions it is important that you present yourself in a smart and professional manner (i.e. suit).

Is there anything I should take to placements with me?

You must ensure that you display your Responsible Pharmacist certificate/sign at each individual placement/booking/store you are sent to.

What do I do if I'm running late for work?

Our office is open between the hours of 7.30am and 5pm Monday to Friday. If you need to contact us outside of these hours to advise of sickness or lateness, please call our on-call mobile on 07855238876.

How do I find out if there's parking near the store?

We provide details of each store at the time of booking. This information includes the telephone number of the store. We encourage our locum to contact the store they are booked into PRIOR to the booking so any important information can be passed on. Staff at the store will be able to advise of where to park in the vicinity.

How will you inform me of the details of my placements?

We confirm each individual booking by e-mail. We can also provide the details of the booking by telephone, text or e-mail.

What is the best way to update my availability for work?

We have a SUBMIT AVAILABILITY facility on our website